

Price Beat Promise

If we can book it, we will beat it!

We no longer match on price, we go one better – we beat it! We pledge to beat any verified quote by \$10 per paying adult and \$5 per paying child.

Who will we price beat?

If you find a vacation package from another travel provider (excluding an auction site) at a lower price, GOGO Worldwide Vacations will beat the same package and price upon verification.*

When will we price beat?

Anytime prior to full payment, if the price is available and we can book it we will beat it.

What do I need?

All you need are the details of the quote, and the competitor's name. Wherever possible a written quote will expedite the verification.

Do I have to wait?

You'll never have to wait because your GOGO consultant is empowered to beat the price on the spot. No waiting. No authorization.

*Groups and non core products will be handled on an individual basis. When price beating an online retailer, agent commission is capped at 10% and payment is due immediately.

No Worries Policy

- **No revisions fees**

GOGO Worldwide Vacations understands the changing needs of your customers. We will never charge a fee for a revision.

- **No late booking fees**

It's never too late to book with GOGO Worldwide Vacations!

- **No walk**

In the unlikely event that your customers confirmed accommodations cannot be honored by the property, GOGO Worldwide Vacations will guarantee an upgrade, and if we can't upgrade them, we will go one better and refund the cost of their accommodations.*

*In accordance with GOGO's Partnership Pledge policies, it is necessary for you to contact GOGO Worldwide Vacations to rectify the situation.



Our Partnership Pledge

Fast

- Our goal is to answer your call in an average 5 minutes or less.
- We will respond to your emails by the end of business day. Email quote requests will be a priority and responded to within 1 hour or less.
- When booking, we offer instant confirmations 90% of the time. Our goal is to confirm the remainder within 48 hours. Once confirmed, your invoice will be sent within 10 minutes.
- Once paid in full, documents will be sent to you within 24 hours.

Friendly

We value our relationship and thank you for your business. We will take the time to make you feel important every step of the way. Above all we are committed to providing you exceptional service with a smile.

Knowledgeable

We are your vacation experts and we are here to share our expertise to ensure you make the sale! As a global organization with a worldwide network we are capable of providing you with the information you need to satisfy your customers.

Helpful

We are here to assist you and do all we can to say yes to your request. At every step of the booking our aim is to anticipate your needs and go one better.

Reliable

- You can count on us to maintain honesty and integrity.
- Should a problem arise, we will work with you to obtain a favorable outcome for all involved.
- We take all customer relation issues seriously; we will respond to all requests immediately and resolve them within 30 days.
- We give you the best opportunities in the industry to maximize your earning potential with our competitive commission structure.
- We are committed to offering you the most competitive prices in the industry.
- We will beat any quote that can be verified by \$10 per paying adult and \$5 per paying child.
- If we can book it, we will beat it!

